

Medical Claims System Replacement

Project Update

Saskatchewan Ministry of Health, Medical Services Branch (MSB) is pleased to report the Medical Claims Replacement Project is now in the final testing phase for both the new Claims Processing System (CPS) and Customer Portal. We are planning to 'go-live' on September 29th, 2023.

Project Notables

- The new CPS will allow for MSB to receive and process medical claims daily via the Customer Portal. The bi-weekly payment run dates will remain unchanged. The new claims system will provide a more modern platform for processing Saskatchewan medical claims and will improve our service delivery to practitioners. While our goal is to ensure a smooth transition to the new system for all practitioners, we understand that this change will create some challenges. We appreciate your patience and commit to helping you each step of the way.
 - A letter will be sent to you at the end of July, or early August, with additional information and next steps to help prepare for September.
 - Virtual training sessions will be offered in late August and/or September. Various time options will be offered to accommodate work schedules. Further details on utilizing the new Customer Portal will be provided in the training sessions. A training toolkit, which will include webinars, videos and reference materials will be provided to support practitioners and billing staff through their learning journey. feedback.
 - Additional details, including Frequently Asked Questions, can be found here: <https://www.ehealthsask.ca/services/CustomerPortal>
-

On the Horizon

- We will continue to provide you with ongoing project updates as they emerge.
 - Please feel free to reach out by e-mail to **MSBClaimsInitiative@health.gov.sk.ca** if you have questions.
-